

## Quality Policy

Pneumatrol has implemented a Quality Management System, which complies with the requirements of ISO 9001, ATEX Directive 2014/34/EU, ISO/IEC 80079-34 and Functional Safety Standard IEC61508:2010. This enables us to meet our customer requirements and expectations reliably, consistently and cost effectively.

We keep focusing on innovation and product R&D. We have developed and manufactured a range of pneumatic solutions for use within hazardous and non-hazardous areas which meet our customers' needs.

Pneumatrol understands that the only true measure of acceptable quality is through the measurement of customer satisfaction. As part of the measurement process, we ensure all information received will be reviewed and areas for improvement will be identified.

We constantly review how we do things and continually challenge ourselves to do things better. By doing this we continuously improve our performance to ensure satisfied customers can be retained as well as created.

Pneumatrol takes pride in developing all its employees. This allows the company to fully utilise the skills, creating a culture which enables employees to do their jobs effectively.

Through the use of both written and verbal communication we ensure all employees understand the business objectives and their role in helping to achieve them. Also they are encouraged to feedback any comments, suggestions and ideas of how the business can improve.



Jamie C Dummer  
Managing Director

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